Panasonic ideas for life

Panasonic Solution Developer Network

Panasonic is offering a PBX partner program (Panasonic Solution Developer Network for Communication Products) to offer integration between Panasonic PBX and 3rd party vendor applications. For the software vendors registered in the program, Panasonic provides the latest technical specification and support to our partners interoperability testing. The 3rd party vendor successfully tested the software product stated in this solution leaflet, in accordance with the 'self-test' specification provided by Panasonic.



Unified Communications Solution

Type of Business and Merit

- •Type of Business: Financial Services, Telephone Services, Distribution, Transportation, Manufacturing, Government, Publishing, Healthcare, Utilities, Insurance, Education, Services
- ·Merit: Person-centric communications using a single identity, Presence-based communications, Streamlined communications

▶ Application Name - Vendor

Poltys Gateway for Microsoft Lync - Poltys Inc.

Overview

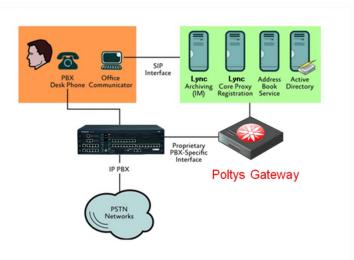
Poltys Gateway for Microsoft Lync provides the technology to link Microsoft Lync Server to the Panasonic telephone system.

This provides Remote Call Control (RCC) services to allow users to control and interact with their telephone handsets from within the Lync client.

Main Feature

- Compatible with Microsoft® Lync® Server
- · Easy to install and configure
- When a call rings at a user's desk phone, it also appears in Microsoft Lync
- Users can use Microsoft Lync to dial, answer, hang up, hold, retrieve, transfer, and deflect calls on their desk phone
- Call forwarding state of the user's desk phone can be controlled
- When a user's desk phone is busy, their presence status in Microsoft Lync is shown as "in a call"

System Configuration



Features

Supported Call Control Operations

- Make Call
- Answer Call
- End Call
- Blind Transfer
- Hold/ Retrieve Call
- Forward Call

Person-centric communications using a single identity

Communicate with a person, don't dial a device

Presence-based communications

 Only attempt to communicate with someone who is advertising his or her willingness and ability to communicate

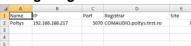
Streamlined communications

- Choose the right communications way
- · Easily move from one communications way to another
- Maintain the context of all active communications paths (e.g. subject, content)

Lync Gateway Configuration



Configuring Static Route



Licensing Gateway



System Requirement

PBX Vendor Application

Supported PBX	Panasonic	KX-TDA100/200/600 KX-TDE100/200/600 KX-NCP500/1000 KX-NS1000
Connection	LAN/ USB	

	os	Microsoft® Windows Vista® Business SP1, SP2 (UAC disabled) Microsoft® Windows® 7 Professional (UAC disabled) Microsoft® Windows® 8, including Pro version (UAC disabled) Microsoft® Windows Server® 2003 SP2 Microsoft® Windows Server® 2008 R2 SP1 (UAC disabled) Microsoft® Windows Server® 2012 (UAC disabled)	
_	CPU	Pentium® IV 2 GHz (or higher)	
	RAM	1 GB (or higher)	
	HDD	2 GB Minimum (installation)	

Microsoft® Windows® XP Professional SP3

Application Vendor Information

Poltys Inc.

Developer

Gold

Partner

trademarks and trade names are those of their respective owners.

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